



SUPERCHARGE CAMPAIGN 2024 - PHASE 1 (“Campaign”) TERMS AND CONDITIONS

This Campaign is organised by Malayan Banking Berhad (Company Registration No.: 196001000142) and Maybank Islamic Berhad (Company Registration No: 200701029411) (collectively referred to as “**Maybank**”). By participating in this Campaign, the **Eligible Participant(s)** (as defined below) hereby expressly agrees to be bound by these terms and conditions (“**Terms and Conditions**”) and any decision made by Maybank in respect of the Campaign shall be final and binding.

1.0 The Campaign Period

This Campaign commences from 1st May 2024 and will expire on 31st August 2024 (“**Campaign Period**”), both dates inclusive.

2.0 Eligible Participant(s)

2.1 This Campaign is open to all new and existing Maybank Premier customers aged 18 years and above, and applicable to both Malaysian and non-Malaysian citizens who fulfil both of the following requirements:

(a) **Maybank Premier** customers who open **and/or** maintains:

- (i) Any combination or single product of Deposits/Investment Accounts and investments between RM250,000 to RM1,000,000; **OR**
- (ii) Any combination or single product of financing, Deposits/Investment Accounts and investments between RM1,000,000 to RM4,000,000; **and**

(b) is not an employee of Maybank and its group of companies.

[hereinafter will be referred to as “**Eligible Participant(s)**”]

3.0 Campaign Details

3.1 Participating Products

Participating Product Category	Qualifying Criteria
INVESTMENT	Refer to Clause 4.1
LIFE INSURANCE/TAKAFUL	Refer to Clause 4.2
MORTGAGE	Refer to Clause 4.3
DEPOSIT/INVESTMENT ACCOUNT	Refer to Clause 4.4
MIGA-I	Refer to Clause 4.5

[hereinafter referred to as the “**Participating Product(s)**”]

3.2 Campaign Rewards

The Campaign Rewards are as set out below:

No.	Prize Category	Rewards
a	New Premier Onboarding	First two hundred (200) Eligible Participants who is newly on boarded to Premier service during the Campaign Period and take up any participating products of this campaign as per Clause 3.4 below will be rewarded with a Travel Overnight Bag worth RM80 each, on a first-come, first-served basis.
b	New Islamic Wealth Management (IWM) Onboarding	First fifty (50) Eligible Participants who is newly tagged to Islamic Wealth Management (IWM) during the Campaign Period and take up any Islamic participating products of this campaign as per Clause 3.5 below will be rewarded with a Premier Foldable Bag worth RM80 each, on a first-come, first-served basis.
c	Investment	First two hundred (200) Eligible Participants with a minimum single or combined investment amount of RM250,000 - RM499,999 and a minimum sales charge of 1.5% (1.3% for Retail Bond/Retail Sukuk) as per Clause 4.1 below during the Campaign Period will be rewarded with a Morphy Richard Portable Juice Blender worth RM150 each, on a first-come, first-served basis.
		First one hundred (100) Eligible Participants with minimum single or combined investment amount of RM500,000 - RM1,499,999 with a minimum sales charge of 1.5% (1.3% for Retail Bond/Retail Sukuk) as per Clause 4.1 below during the Campaign Period will be rewarded with a Samsonite Backpack worth RM499 each, on a first-come, first-served basis.
		First sixty (60) Eligible Participants with minimum single or combined investment amount of RM1.5 million with a minimum sales charge of 1.5% (1.3% for Retail Bond/Retail Sukuk) as per Clause 4.1 below during the Campaign Period will be rewarded with a Antler Luggage worth RM850 each, on a first-come, first-served basis.
d	Insurance/Takaful	First one hundred and fifty (150) Eligible Participants with minimum Annualized First Year Premium/Contribution ("AFYP/AFYC") of RM30,000 - RM99,999 (Regular Premium/Contribution) OR minimum RM50,000 - RM99,999 (Single Premium - Dynamic Invest) as per Clause 4.2 below during the Campaign Period will be rewarded with a Xiaomi Dust Mite Vacuum worth RM150 each, on a first-come, first-served basis.
		First fifty (50) Eligible Participants with minimum Annualized First Year Premium/Contribution (AFYP/AFYC) (Regular Premium/Contribution) or Single Premium (Dynamic Invest) of RM100,000 & above as per Clause 4.2 below during the Campaign Period will be rewarded with a Branded Vacuum worth RM500 each, on a first-come, first-served basis.
e	Mortgage	First fifty (50) Eligible Participants with minimum accepted home loan/financing of RM500,000 and above as per Clause 4.3 below during the Campaign Period will be rewarded with a La Gourmet Air Fryer worth RM200 each, on a first-come, first-served basis.
f	Deposits & Investment Account	First fifty (50) Eligible Participants with an Average Daily Balance (ADB) growth of minimum RM150,000 and above as per Clause 4.4 during the Campaign Period will be rewarded with a Thermos Flask worth RM200 each, on a first-come, first-served basis.

No.	Prize Category	Rewards
g	MIGA-I	First fifty (50) Eligible Participants with minimum investment of RM20,000 - RM79,999 in a single or combined transaction as per Clause 4.5 below during the Campaign Period will be rewarded with 0.5g of MIGA-I, based on a first-come, first-served basis.
		First twenty (20) Eligible Participants with minimum investment of RM80,000 and above in a single or combined transaction as per Clause 4.5 below during the Campaign Period will be rewarded with 1g of MIGA-I, based on a first-come, first-served basis.

[hereinafter referred to as the “Campaign Reward(s)”]

3.3 Campaign Mechanics

- 3.3.1 Eligible Participants will be eligible for the Campaign Rewards subject to the fulfilment of the Qualifying Criteria for each product as set out below in Clause(s) 4.1, 4.2, 4.3, 4.4; and/ or 4.5.
- 3.3.2 Participation to this campaign are automatically registered. No Campaign entry forms or registration required.
- 3.3.3 Campaign Rewards for 3.2 (a) New Premier Onboarding is subject to Qualifying Criteria as set out in Clause 3.4 below.
- 3.3.4 Campaign Rewards for 3.2 (b) New Islamic Wealth Management (IWM) Onboarding is subject to Qualifying Criteria as set out in Clause 3.5 below.
- 3.3.5 Campaign Rewards for 3.2 (c) Investment is subject to the Qualifying Criteria as set out in Clause 4.1 below.
- 3.3.6 Campaign Rewards for 3.2 (d) Insurance/Takaful is subject to the Qualifying Criteria as set out in Clause 4.2 below.
- 3.3.7 Campaign Rewards for 3.2 (e) Mortgage is upon the acceptance of the loan/financing as set out in Clause 4.3 below.
- 3.3.8 Campaign Rewards for 3.2 (f) Deposit & Investment Account is subject to the Qualifying Criteria as set out in Clause 4.4 below.
- 3.3.9 Campaign Rewards for 3.2 (g) MIGA-i is subject to the Qualifying Criteria as set out in Clause 4.5 below.
- 3.3.10 Each Eligible Participants is entitled to receive multiple rewards for 3.2 (a) until (g), based on the combination of 3.2(a)/3.2(b) + 3.2(c) + 3.2(d) + 3.2(e) + 3.2(f) + 3.2 (g).
- 3.3.11 The entitlement of Eligible Participants to the Campaign Rewards will be determined within three (3) months after the end of the Campaign Period (i.e. 30th November 2024).

3.4 New Premier Onboarding

3.4.1 First two hundred (200) Eligible Participants, comprising of forty (40) Eligible Participants under each Participating Products, who meet the criteria outlined in Clause 3.4.2 during the Campaign Period will be rewarded with a Travel Overnight Bag worth RM80 each, on a first-come, first-served basis.

3.4.2 The Eligible Participants will need to:

3.4.2.1 Be a new Premier tagged customer during the Campaign Period; AND

3.4.2.2 Take up a minimum of one (1) of the Participating Products and fulfils the Qualifying Criteria for the said Participating Products, subject to Clause(s) 4.1, 4.2, 4.3, 4.4 and 4.5

3.5 New Islamic Wealth Management (IWM) Onboarding

3.5.1 First fifty (50) Eligible Participants, comprising of ten (10) Eligible Participants under each Participating Products, who meet the criteria outlined in Clause 3.5.2 during the Campaign Period will be rewarded with a Premier Foldable Bag worth RM80 each, on a first-come, first-served basis.

3.5.2 The Eligible Participants will need to:

3.5.2.1 Be a new Islamic Wealth Management tagged customer during the Campaign Period; AND

3.5.2.2 Take up a minimum of one of the Shariah compliant/Islamic Participating Products and fulfils the Qualifying Criteria for the said Participating Products subject to Clause(s) 4.1, 4.2, 4.3, 4.4 and 4.5.

Participating Product Category	Participating Product Type/Description	Qualifying Criteria
INVESTMENT	1. Shariah Compliant Unit Trust funds ¹ 2. Islamic Structured Products <i>¹Note: Excluding ASNB variable funds</i>	Minimum investment of RM250,000 and above in a single or combined transaction(s) during the Campaign Period with a minimum sales charge of 1.5%
	3. Retail Sukuk	Minimum investment of RM250,000 and above in a single or combined transaction(s) during the Campaign Period with a minimum sales charge of 1.3%
	4. MIGA-i	Minimum investment of RM20,000 and above in a single or combined transaction(s) during the Campaign Period
TAKAFUL	(a) Smart Waris (b) Takaful Smart Plus	Minimum Annualized First Year Contribution (AFYC) of RM30,000 and

	(c) Smart Income	above during the Campaign Period (regular contribution)
MORTGAGE	(a) Islamic financing packages.	Minimum financing acceptance of RM500,000 and above during the Campaign Period.
INVESTMENT ACCOUNT	(a) Private Banking Account-i (PBA-i)	Newly open a PBA-i account and maintain a minimum Average Daily Balance (ADB) growth of RM150,000 & above throughout the Campaign Period.

4.0 Campaign Terms and Conditions - Participating Products

4.1 Investment

Participating Product Category	Participating Product Type/Description	Qualifying Criteria	Campaign Rewards
INVESTMENT	(a) Unit Trusts/Shariah Compliant Unit Trust funds (minimum sales charge of 1.5%) ¹	Minimum single or combined investment amount of RM250,000 - RM499,999 during the Campaign Period.	<p>TIER 1: First two hundred (200) x Morphy Richard Portable Juice Blender worth RM150 each.</p> <p>(a) First hundred (100) Eligible Participants for uptake of Conventional investment products.</p> <p>(b) First hundred (100) Eligible Participants for uptake of Islamic investment products.</p>
	(b) Structured Products/Islamic Structured Products (minimum sales charge of 1.5%)	Minimum single or combined investment amount of RM500,000 - RM1,499,999 and above during the Campaign Period.	<p>TIER 2: First one hundred (100) x Samsonite Backpack worth RM499 each.</p> <p>(a) First fifty (50) Eligible Participants for uptake of Conventional investment products.</p> <p>(b) First fifty (50) Eligible Participants for uptake of Islamic investment products.</p>
	(c) Retail Bonds/Retail Sukuk (minimum sales charge of 1.3%)	Minimum single or combined investment amount of RM1,500,000 and above during the Campaign Period.	<p>TIER 3: First sixty (60) x Antler Luggage worth RM850 each.</p> <p>(a) First forty-five (45) Eligible Participants for uptake of Conventional investment products.</p> <p>(b) First fifteen (15) Eligible Participants for uptake of Islamic investment products.</p>
	¹ Note: Excluding ASNB variable funds		

4.1.1 The Campaign is open to the following three (3) investment product types:

	Investment Product Type	Description
(a)	Unit Trusts/Shariah Compliant Unit Trust funds	Open to selected Unit Trust/Shariah Compliant Unit Trust funds (exclude ASNB variable funds).
(b)	Structured Products/Islamic Structured Products	Open to selected Structured Products/Islamic Structured Products distributed by Maybank.
(c)	Retail Bonds/Retail Sukuk	Open to selected Retail Bonds/Retail Sukuk.

[hereinafter referred to as “Investment Product(s)”]

- 4.1.2 Eligible Participants are expected to make a minimum investment amount of RM250,000 in a single or combined transaction(s) during the Campaign Period.
- 4.1.3 First two hundred (200) Eligible Participants, comprising of the first hundred (100) Eligible Participants for uptake of Conventional investment products (Unit Trusts/ Structured Products/ Retail Bonds) and the first hundred (100) Eligible Participants for uptake of Islamic investment products (Shariah Compliant Unit Trust funds, Islamic Structured Product, Retail Sukuk), with a minimum single or combined investment amount of RM250,000 - RM499,999 and a minimum sales charge of 1.5% (1.3% for Retail Bond/Retail Sukuk) during the Campaign Period will be rewarded with a Morphy Richard Portable Juice Blender worth RM150 each, on a first-come, first-served basis.
- 4.1.4 First one hundred (100) Eligible Participants, comprising of the first fifty (50) Eligible Participants for uptake of Conventional investment products (Unit Trusts/ Structured Products/ Retail Bonds) and the first fifty (50) Eligible Participants for uptake of Islamic investment products (Shariah Compliant Unit Trust funds, Islamic Structured Product, Retail Sukuk), with minimum single or combined investment amount of RM500,000 - RM1,499,999 with a minimum sales charge of 1.5% (1.3% for Retail Bond/Retail Sukuk) during the Campaign Period will be rewarded with a Samsonite Backpack worth RM499 each, on a first-come, first-served basis.
- 4.1.5 First sixty (60) Eligible Participants, comprising of the first forty-five (45) Eligible Participants for uptake of Conventional investment products (Unit Trusts/ Structured Products/ Retail Bonds) products and the first fifteen (15) Eligible Participants for uptake of Islamic investment products (Shariah Compliant Unit Trust funds, Islamic Structured Product, Retail Sukuk), with minimum single or combined investment amount of RM1.5 million with a minimum sales charge of 1.5% (1.3% for Retail Bond/Retail Sukuk) during the Campaign Period will be rewarded with a Antler Luggage worth RM850 each, on a first-come, first-served basis.

4.2 Life Insurance/Takaful

Participating Product Category	Participating Product Type/Description	Qualifying Criteria	Campaign Rewards
Life Insurance/ Takaful	(a) Smart Wealth (b) Smart Waris (c) Smart Cash Xtra (d) Smart Flexi Plus (e) Takaful Smart Plus (f) Smart Family Medic	Minimum Annualized First Year Premium/Contribution (“AFYP/AFYC”) of RM30,000 - RM99,999 (regular premium/contribution) OR minimum RM50,000 - RM99,999 (Single Premium - Dynamic Invest) during the Campaign Period.	TIER 1: First one hundred fifty (150) x Xiaomi Dust Mite Vacuum worth RM150 each. (a) First one hundred twenty (120) Eligible Participants for uptake of insurance policy. (b) First thirty (30) Eligible Participants for uptake of Takaful plan.
	(g) Smart Saver Xtra (h) Smart Income (i) Dynamic Invest (Single Premium)	Minimum Annualized First Year Premium/Contribution (“AFYP/AFYC”) RM100,000 (Regular Premium/Contribution); OR Single Premium (Dynamic Invest) of RM100,000 and above during the Campaign Period.	TIER 1: First fifty (50) x Branded Vacuum worth RM500 each. (a) First thirty-five (35) Eligible Participants for uptake of insurance policy. (b) First fifteen (15) Eligible Participants for uptake of Takaful plan.

4.2.1 The Campaign is open to the following selected Life Insurance policies/Takaful certificates:

Regular Premium/Contribution	(a) Smart Wealth (b) Smart Waris (c) Smart Cash Xtra (d) Smart Flexi Plus (e) Takaful Smart Plus (f) Smart Family Medic (g) Smart Saver Xtra (h) Smart Income
Single Premium	(i) Dynamic Invest

[hereinafter referred to as “Life Insurance or Takaful Products”]

4.2.2 Eligible Participants are required to sign-up for new Life Insurance or Takaful Products with the minimum premium/contribution amount of Annualized First Year Premium/Contribution (“AFYP/AFYC”) of RM30,000 or minimum RM50,000 (Single Premium - Dynamic Invest) during the Campaign Period.

4.2.3 The minimum premium/contribution amount of AFYP/AFYC applies to Regular Premium/Contribution per policy/certificate issuance, and Single Premium for ‘Dynamic Invest’, inclusive of the Enricher Premium/Contribution.

- 4.2.4 The premium/contribution amount is not inclusive of Single or Regular Top-Up for all Life Insurance/Takaful Products.
- 4.2.5 Payment method: Annual Payment Mode (“APM”) and Half Yearly Payment Mode (“HPM”) with payment made from Maybank Credit Card/Ikhwan Card or transfer of fund from Maybank savings or current account.
- 4.2.6 All Life Insurance policies or Takaful certificates are subjected to a free look period. Cancelled or surrendered policies/certificates are not considered.
- 4.2.7 First one hundred and fifty (150) Eligible Participants, comprising of the first one hundred and twenty (120) Eligible Participants for uptake of insurance policy, and first thirty (30) Eligible Participants for uptake of Takaful Plan, with minimum Annualized First Year Premium/Contribution (“AFYP/AFYC”) of RM30,000 - RM99,999 (Regular Premium/Contribution) or minimum RM50,000 - RM99,999 (Single Premium - Dynamic Invest) during the Campaign Period will be rewarded with a Xiaomi Dust Mite Vacuum worth RM150 each, on a first-come, first-served basis.
- 4.2.8 First fifty (50) Eligible Participants, comprising of the first thirty-five (35) Eligible Participants for uptake of insurance policy, and first fifteen (15) Eligible Participants for uptake of Takaful Plan, with minimum RM100,000 Annualized First Year Premium/Contribution (“AFYP/AFYC”) (Regular Premium/Contribution); or Single Premium (Dynamic Invest) of RM100,000 & above during the Campaign Period will be rewarded with a Branded Vacuum worth RM500 each, on a first-come, first-served basis.

4.3 Mortgage

Participating Product Category	Participating Product Type/Description	Qualifying Criteria	Campaign Rewards
Mortgage	Open to: <ul style="list-style-type: none"> Finance purchase of completed or under construction properties and shophouse via subsales or direct from developer; Refinancing; redraw, remortgage Overseas Mortgage Loans, Foreign Currency Offshore Property Financing-i (“FCOPF-i”); Conventional and Islamic financing; Residential and Commercial properties 	Minimum home loan/ financing acceptance of RM500,000 and above during the Campaign Period.	First fifty (50) x La Gourmet Air Fryer worth RM200 each. <ul style="list-style-type: none"> (a) First twenty-five (25) Eligible Participants for uptake of Conventional Loan. (b) First twenty-five (25) Eligible Participants for uptake of Islamic Financing.

- 4.3.1 The Campaign is open to new Mortgage Loan/ Financing facilities for completed or under construction residential and commercial properties with minimum acceptance amount of RM500,000.
- 4.3.2 Recognition of Mortgage facilities is based on acceptance date of the offer during the Campaign Period.
- 4.3.3 First fifty (50) Eligible Participants, comprising of the first twenty-five (25) Eligible Participants for uptake of Conventional Loan and the first twenty-five (25) Eligible Participants for uptake of Islamic Financing with minimum accepted home loan/financing of RM500,000 and above during the Campaign Period will be rewarded with a La Gourmet Air Fryer worth RM200 each, on a first-come, first-served basis.
- 4.3.4 The determination of winners will be subject to the execution of the loan/financing security documents during or one month after the Campaign Period ends.

4.4 Deposits/Investment Account

Participating Product Category	Participating Product Type/Description	Qualifying Criteria	Campaign Reward
Deposits/ Investment Account	(a) Private Banking Account (PBA) (b) Private Banking Account -i (PBA-i)	Maintain a minimum Average Daily Balance (ADB) growth of RM150,000 & above throughout the Campaign Period.	First fifty (50) x Thermos Flask worth RM200 each. (a) First twenty-five (25) Eligible Participants for uptake of PBA (b) First twenty-five (25) Eligible Participants for uptake of PBA-i.

- 4.4.1 Campaign is open to the following Eligible Participants (“Account Holders”):
- Who open a new PBA or PBA-I (hereinafter collectively referred to as “Account(s)”), which may consist of individuals or joint account holders;
 - Whose Account(s) have not been suspended or terminated by Maybank. Dormant accounts shall not be considered; and
 - Who have not breached any agreement with Maybank.

**Maybank is a member of PIDM. Private Banking Account is protected by PIDM up to RM250,000 for each depositor. Private Banking Account-i is not protected by PIDM. Please refer to the list of insured deposits displayed at www.maybank2u.com.my for further details.*

- 4.4.2 Eligible Participants must maintain a minimum Average Daily Balance (“ADB”) growth of RM150,000 for each of the respective month.

- 4.4.3 Eligible Participants would not be eligible for the Campaign Reward in the event that the Account is closed before the fulfilment of the reward.
- 4.4.4 ADB in the Account is calculated based on calendar month. It is calculated based on the total sum of end day balance and divided by the number of days in the month.
- 4.4.5 ADB Growth in the Account refers to the difference in the ADB during the Campaign Period as compared to the ADB in the Account for the month of April 2024 (“Baseline”). For new accounts, the baseline will be RM0.
- 4.4.6 First twenty-five (25) Eligible Participants who have opened a new PBA account and fulfilled the conditions as per Clause 4.4 will be rewarded with a Thermos Flask worth RM200 each, on a first-come, first-served basis.
- 4.4.7 First twenty-five (25) Eligible Participants who have opened a new PBA-I account and fulfilled the conditions as per Clause 4.4 will be rewarded with a Thermos Flask worth RM200 each, on a first-come, first-served basis.

4.5 MIGA-i

Participating Product Category	Participating Product Type/Description	Qualifying Criteria	Campaign Rewards
MIGA-I	(a) Maybank Islamic Gold Account-i (MIGA-i)	A minimum MIGA-i investment of RM20,000 - RM79,999 in a single or combined transaction during the Campaign Period.	First fifty (50) x 0.5g of MIGA-I
		A minimum MIGA-i investment of RM80,000 and above in a single or combined transaction during the Campaign Period.	First twenty (20) x 1g of MIGA-I

- 4.5.1 The Campaign is open to Eligible Participants with minimum MIGA-I investment of RM20,000 and above in a single or combined transaction during the Campaign Period.
- 4.5.2 First fifty (50) Eligible Participants with minimum investment of RM20,000 - RM79,999 in a single or combined transaction as per Clause 4.5 during the Campaign Period will be rewarded with 0.5g of MIGA-I, based on a first-come, first-served basis.

- 4.5.3 First twenty (20) Eligible Participants with minimum investment of RM80,000 and above in a single or combined transaction as per Clause 4.5 during the Campaign Period will be rewarded with 1g of MIGA-I, based on a first-come, first-served basis.
- 4.5.4 The rewards will be credited to the winners' MIGA-I account.

5.0 Campaign Rewards Fulfilment

- 5.1 Eligible Participants who are successful winners of the Campaign Rewards will be contacted within four (4) months after the end of the Campaign Period i.e. by 31st December 2024. Maybank Relationship Managers from Maybank Premier Centres will be assigned to assist the winners on the fulfilment of the Campaign Rewards. Three (3) call attempts will be made to the winners based on the current information registered with Maybank and failure to reach the said Eligible Participants will entitle Maybank to select a new winner as replacement.
- 5.2 All Campaign Rewards are not exchangeable for cash, credit or kind. Maybank has the right to replace the Campaign Rewards with item(s) of equivalent value with twenty-one (21) calendar days' prior notice.
- 5.3 Maybank is not the supplier of the Campaign Rewards and makes no warranty or representation as to the quality, merchantability and/or the fitness for purpose of the gifts provided and shall not be responsible for any defect or any other loss or damage that may be suffered in connection with the Campaign Rewards. Any dispute over the Campaign Rewards provided by the merchant should be resolved directly between Eligible Participants and the respective merchants.
- 5.4 The image(s) of the Campaign Rewards item (if any) in any brochure, marketing or Campaign material relating to this Campaign is for illustrative purposes only.
- 5.5 Maybank, its related corporations, employees and/or independent contractors shall not be liable for any loss, injury, liabilities, expense or damage whatsoever or howsoever incurred or sustained by the selected winner and/or any other person by reason of, arising from or in connection with the Campaign and/or the usage of the gift and/or of any service, product or facility of any merchant or any transaction that are processed late, incorrectly or lost due to computer or other electronic breakdown or malfunction or for any other reason.
- 5.6 Once the winners are contacted as stated above in Clause 5.1, the winners will need to verify their home/email address for the purpose of sending the letter of notification, informing the winners of their entitlement.
- 5.7 The winners shall have 21 calendar days to respond to the letter of notification upon receipt and claim the Campaign Rewards, after which any unclaimed Campaign Rewards will be deemed void.
- 5.8 Delivery of Campaign Rewards to the respective winners' Maybank Premier Centre/Lounges.

6.0 General Terms and Conditions

- 6.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
- 6.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days (“day” shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Participants to be informed of or otherwise seek out any such notice validly posted.
- 6.3 By participating in this Campaign, Eligible Participants agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
- 6.4 By participating in this Campaign, Eligible Participants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my (“Maybank’s Privacy Statement”) and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank’s Privacy Statement and the PDPA Form for Individual Customers, Eligible Participants agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Participants agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

*Note: “PDPA” refers to Personal Data Protection Act (2010).

- 6.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Participants in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.
- 6.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 6.7 Maybank may disqualify/reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with



the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.

- 6.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively, for feedback and/or complaints, Eligible Participants may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.