# Save and Multiply Campaign Phase 2 ("Campaign")

## Terms & Conditions

- This Campaign is organised by Malayan Banking Berhad (196001000142) ("Maybank") and shall be subjected to the terms and conditions herein. By participating in this Campaign, the Eligible Customers (as defined in Clause 2.1 herein) hereby expressly agree to be bound by these terms & conditions and any decisions made by Maybank in respect of the Campaign shall be final, conclusive and binding. This Campaign commences from 1<sup>st</sup> November 2024 to 30<sup>th</sup> April 2025, both days inclusive ("Campaign Period").
- 2. <u>Eligibility</u>
  - 2.1 Account holder(s):
    - a) who hold new or existing \*accounts stated below ("Participating Accounts") (which may consist of individuals or joint account holders);

Conventional Accounts	
Premier 1 Account ("PM1")	
<ul> <li>Maybank2u.Premier ("M2u.Premier")</li> </ul>	
Maybank2u Savers ("M2u Savers")	
Kawanku Savings Account ("Kawanku")	
<ul> <li>Golden Savers Savings Account ("GSSA")</li> </ul>	

- b) whose Participating Account(s) have not been suspended or terminated by Maybank. Dormant accounts shall not be considered;
- c) who has not breached any agreement with Maybank; and
- d) who is not an employee of Maybank,

shall be eligible to participate in the Campaign (hereinafter referred to as "Eligible Customers").

\*Maybank is a member of PIDM. Protection by PIDM is subject to insurability criteria. Please refer to the list of insured deposits displayed at www.maybank2u.com.my for further details.

### 3. <u>Campaign Mechanics and Conditions</u>

- 3.1 The compulsory criteria to be fulfilled ("Campaign Enrolment Criteria") are as follows:
  - a) The Eligible Customers must have an existing or new Account (refer to Clause 3.2 (b) below for requirements for new Account);
  - b) The Incremental Average Daily Balance (ADB) of the Account must be a minimum of RM10,000 up to a maximum of RM 250,000 for each respective month in the Participating Account(s); and
  - c) The Account must have a minimum Balance Outstanding of RM10,000 at each respective month end.
- 3.2 Campaign Rewards (as explained in Clause 3.3 below)
  - a) Eligible Customers who have fulfilled the Campaign Enrolment Criteria, the requirements for Save & Multiply and the respective requirements of one, or more, of the Qualifying Product and/or Services [meaning the "Optional Product" and/or "Optional Service" as set out in Clause 3.2 (a) below] shall be entitled to the Campaign Rewards:



NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS	REMARKS
1	SAVE & MULTIPLY	<ul> <li>Minimum Incremental ADB of RM10,000 up to a maximum of RM 250,000 for the month.</li> <li>Refer to Clause 3.4.</li> </ul>	Compulsory criteria
2	CREDIT CARD/-i SPEND	<ul> <li>Cumulative Credit Card Spend of RM3,000 and above for the month.</li> <li>Refer to Clause 3.5.</li> </ul>	Optional Product
3	FIXED SAVINGS [Only 2 withdrawals ("Withdrawals") allowed per month]	<ul> <li>Must have a minimum RM50,000 Balance Outstanding for the respective month.</li> <li>Customers are only allowed a maximum of 2 'Withdrawals' per month for the Participating Account(s)</li> <li>Refer to Clause 3.6.</li> </ul>	Optional Service
4	DEBIT CARD SPEND	<ul> <li>Cumulative Debit Card Spend of RM500 and above for the month.</li> <li>Refer to point 3.7.</li> </ul>	Optional Product
5	eFIXED DEPOSIT/ eISLAMIC FIXED DEPOSIT- i/ eGeneral Investment Account-i (eFD/eIFD- i/eGIA-i) PLACEMENT	<ul> <li>New eFD/eIFD-i/eGIA-i placement of RM5,000 and above for the month.</li> <li>Refer to Clause 3.8.</li> </ul>	Optional Product

b) Eligible Customers who have fulfilled the New Account Opening With On-Boarding of Privilege Service and its requirements as set out below shall be entitled to the Campaign Rewards.

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS
1	NEW ACCOUNT OPENING WITH ON-BOARDING OF PRIVILEGE SERVICE*	<ul> <li>Customers who open a new Premier 1 Account.</li> <li>Must have minimum Incremental ADB of RM10,000 for the month.</li> <li>Must have a minimum balance outstanding of RM 10,000 each respective month end.</li> <li>Must be on-boarded to Privilege Service.</li> <li>This is only available for the respective month of the new account opening.</li> </ul>

Note:\* The following are the requirements for 'Privilege' customers:

i. any combination or single product of deposits and investments between RM50,000 to RM250,000; **OR** 

ii. any combination or single product of financing, deposits and investments between RM250,000 to RM1,000,000.



c) Eligible Customers who have fulfilled the Senior Citizen Age 50 Or Above (as defined below) and its requirements shall be entitled to the Campaign Reward.

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS
1	SENIOR CITIZEN AGE 50 Or ABOVE	<ul> <li>Customers who are aged 50 or above.</li> <li>Customers who have an existing or new Participating Account(s)</li> <li>Must have minimum Incremental ADB of RM10,000 for the month.</li> <li>Must have a minimum balance outstanding of RM10,000 each respective month end.</li> </ul>

d) Eligible Customers who have fulfilled the YEAR END Bonus Interest criteria as defined shall be entitled to YEAR END Bonus Interest.

NO	YEAR END BONUS INTEREST PERIOD	REQUIREMENTS
1	1 December 2024 - 31 December 2024	<ul> <li>Customers who have an existing or new Participating Account(s)</li> <li>Must have minimum Incremental ADB of RM10,000 as at 31<sup>st</sup> December 2024. [Baseline: 30 November 2024].</li> <li>Must have a minimum balance outstanding of RM10,000 as at 31<sup>st</sup> December 2024.</li> </ul>

e) Definition of "Baseline" shall be as below:

NO	ACCOUNT TYPE	BASELINE (RM)
1	1New PM1 accountBaseline shall be RM 0	
2	Existing PM1 account	Baseline shall be ADB for the month of October 2024
3	3 New Participating Account(s) excluding PM1 Baseline shall be RM 0	
4	Existing Participating Account(s) excluding PM1	Baseline shall be ADB for the month of November 2024

- f) Incremental ADB in the Participating Account(s) refers to the difference in the ADB during the Campaign Period as compared to the ADB in the Account as per table above, with the exclusion of Clause 3.2 (d).
- g) ADB is calculated based on calendar month. It is calculated based on the total sum of end day balance and divided by number of days in the month. Definition of ADB shall be termed as below:



NO	CUSTOMER TYPE	DETAILS
1	New Customer	For Account opened during the Campaign Period, the ADB for the respective month in which the Account was opened is determined by computing the sum of every day-end balance from the day opened to the last day of calendar month divided by the same total number of days
2 Existing Customer		For Account opened before the Campaign Period, the ADB in the Account for the respective month is determined by computing the sum of every day-end balance in the Account in that month divided by the number of days in that month

#### 3.3 Bonus Interest

a) For the purpose of this Campaign, the Bonus Interest is only awarded for Eligible Customers who have specifically met the Campaign Enrolment Criteria, the requirements for Save & Multiply and the respective requirements of one, or more, of the participating products/services [meaning the "Optional Product" and/or "Optional Service" as set out in Clause 3.2 (a - d) above] in the manner as illustrated below.

Bonus	Interest	for	Clause	3.2(a)
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	Bonus Interest (%) p.a.			
ADB Growth Range (RM)	Save & Multiply Compulsory Criteria (RATE 1)	Save & Multiply + 1 Qualifying Products/Services (RATE 2)	Save & Multiply + 2 Qualifying Products/Services (RATE 3)	Total Rate (Board Rate <sup>1</sup> + Bonus Rate)
RM10,000 to RM25,000	0.45%	0.65%	0.85%	Up to 1.85%
>RM25,000 to RM50,000	0.45%	0.65%	0.85%	Up to 1.85%
>RM50,000 to RM100,000	0.45%	0.65%	0.85%	Up to 1.85%
>RM100,000 to RM200,000	0.65%	0.85%	1.15%	Up to 2.15%
>RM200,000 to RM250,000	0.65%	0.85%	1.15%	Up to 2.15%

\*Total Rate is an Indicative Rate based on PM1 Board Rate of 1.00% (for Balance Band above RM500,000) and Bonus Rate.



#### Bonus Interest for Clause 3.2 (b-d)

	Special Offe			
ADB Growth Range (RM)	New Account Opening With On- Boarding of Privilege Service	Senior Citizen Age 50 and Above	Year END Bonus Interest (%) p.a.	Total Rate (Board Rate <sup>1</sup> + Bonus Rate)
RM10,000 to RM25,000	0.85%	0.85%	0.85%	Up to 1.85%
> RM25,000 to RM50,000	0.85%	0.85%	0.85%	Up to 1.85%
> RM50,000 to RM100,000	0.85%	0.85%	0.85%	Up to 1.85%
> RM100,000 to RM200,000	1.15%	1.15%	1.15%	Up to 2.15%
> RM200,000 to RM250,000	1.15%	1.15%	1.15%	Up to 2.15%

\*Total Rate is an Indicative Rate based on PM1 Board Rate of 1.00% (for Balance Band above RM500,000) and Bonus Rate.

### <u>Notes</u>

<sup>'</sup>Board Rate is calculated based on the Account's Balance Outstanding and 'Split Tier'. 'Split Tier' is a profit calculation method that separates the account balance according to the respective rate tier. Board Rate is based on respective Participating Account.

<sup>2</sup>The Bonus Interest is calculated based on the Incremental ADB and the number of qualifying products/services (as per Clause 3.2(a)) OR Incremental ADB (as per Clause 3.2(b-c)). Save & Multiply is a compulsory criterion.

#### b) Bonus Interest Calculation Formula shall be termed as below:

Incremental ADB x Bonus Interest Rate x No. of Participating Days / ^No of Days in a Year

#### <sup>^</sup>Leap year = 366 days, Non-leap year = 365 days

c) Bonus Interest will be credited to the Account within 60 business days of the following month or on such other date (within 90 business days) as determined by Maybank. In the event that the Account is closed before the Bonus Interest is credited, no Bonus Interest shall be paid to the Eligible Customer.

#### 3.4 Save & Multiply (Compulsory Criteria)

- a) To be eligible for "Save & Multiply", the Eligible Customer must meet the following requirements:
  - i. minimum Incremental ADB of RM10,000 up to a maximum of RM250,000 for the respective month; and
  - ii. minimum Balance Outstanding of RM 10,000 for each respective month end.

#### 3.5 Credit Card Spend (Optional Product)

- a) To be eligible for the "Credit Card Spend", the Eligible Customer must meet the following requirements:
  - i. the card products participating in this Campaign and the credit card spend are as per the product table below issued in Malaysia ("Participating Card Products"). The Participating Card Products are subject to change, with twenty-one (21) days prior notice;



PARTICIPATING CREDIT CARD PRODUCTS	CREDIT CARD SPEND (RM)
All Maybank/Maybank Islamic Visa Card, MasterCard and American Express Credit & Charge Card (excluding Corporate Card)	<ul> <li>Cumulative credit cards spend of RM 3,000 and above on retail transactions per calendar month.</li> <li>Applicable only to retail transaction with posting date within the calendar month using the credit card where the account holder is the principal holder.</li> </ul>

- ii. must be paired with "Save & Multiply", Compulsory criteria;
- the Eligible Customers must have a valid and active Participating Card Products and continue to be enrolled in the Campaign at the month end for the Bonus Interest computation. Cancelled Maybank Participating Card Products before the Bonus Interest computation shall not be considered;
- iv. for the purposes of this Campaign, "retail transactions" means the purchase of any good or services (local and overseas) using Participating Card Products and may, at Maybank's discretion, include any Maybank Credit Card transactions as may be determined by Maybank except for transactions that include, but are not limited to:
  - Balance Transfer
  - Auto Debit and Recurring Payments
  - Payment of utilities, direct marketing, insurance premium, government related payment or payments via Maybank2u.com
  - Cash Advance / Cash Withdrawal, quasi cash, casino transactions, payment to charity(ies), Goods & Services Tax and any other form of service / miscellaneous fees
  - Cash Treats and EzyCash;
- v. the equivalent amount in MYR will be used if the spending is in a foreign currency. Maybank has the discretion to apply the relevant exchange rates to derive the MYR equivalent;
- vi. for retail transactions made under any of Maybank's instalment payment plans Ezypay and Ezypay Plus (as determined by Maybank), only the monthly instalment amount is considered when determining the minimum spend amount, and not the full transaction amount charged under the plan;
- vii. transactions using any other non-participating Maybank Credit Card will not be considered for this Campaign; and
- viii. Maybank will use the date which the transaction is posted to the Eligible Customer's card account to calculate the minimum spend amount. Maybank reserves the right to reject or exclude any transaction.
- 3.6 Fixed Savings (Optional Service)
  - a) to be eligible for the "Fixed Savings", the Eligible Customer must meet the following requirements:
    - i. must meet "Save & Multiply", Compulsory criteria on minimum of RM10,000 incremental growth.
    - ii. must have a minimum Balance Outstanding of RM 50,000 for each respective month end.
    - iii. a maximum of 2 Withdrawals from the Participating Account(s) are allowed for each respective month.



- iv. for this Campaign, Withdrawals refers to cash Withdrawals via ATM, cash Withdrawals via the Branches and Outward Telegraphic Transfers to other banks.
- 3.7 Debit Card Spend (Optional Product)
  - a) to be eligible for the "Debit Card Spend", the Eligible Customer must meet the following requirements:
    - i. eligible card members must have Maybank VISA / Mastercard Debit Card;
    - ii. eligible card members must have cumulative debit card spend of RM500 and above for the respective calendar month;
    - iii. must be paired with "Save & Multiply", Compulsory criteria;
    - iv. eligible Debit transactions shall include domestic, overseas, online and/or instore retail spending charged to debit card during the campaign period; and
    - v. eligible card member's primary account name for the debit card spend must be the same as the Participating Account(s)
- 3.8 eFD/eIFD-i/eGIA-i Placement (Optional Product)
  - a) to be eligible for the "eFD/eIFD-i/eGIA-i Placement", the Eligible Customer must meet the following requirements:
    - i. must be new eFD/eIFD-i/eGIA-i of RM 5,000 and above for the respective month;
    - applicable for all eFD/eIFD-i/eGIA-i Placement tenures (Minimum tenure is 1 month);
    - iii. must be paired with "Save & Multiply", Compulsory criteria; and
    - iv. not eligible if the eFD/eIFD-i/eGIA-i Placement is uplifted before the payment of the Bonus Interest.
  - b) eFD/eIFD-i/eGIA-i Placement Features:
    - i. eFD/eIFD-i/eGIA-i Placement is an online Fixed Deposit placement through the Maybank2u website or MAE application.
    - ii. service availability is 6:00 a.m. till 10:00 p.m., 7 days a week;
    - iii. premature withdrawal terms are as follows: -
      - Immediate Premature (Without Prior Written Notice): •No interest shall be paid. The Customer shall waive his right to the Bank on the entire contracted interest.

Premature (With 31 days' Prior Written Notice)

•50% of the contacted interest rate is payable when a 'Notice Period' of 31 days (inclusive of the day of notice) is given by the customer. Based on the notice, the principal amount and the accrued interest will be credited on the day  $32^{nd}$  into the customer's CASA account.

^ eFD/eIFD-i is protected by PIDM up to RM250,000 for each depositor.



## 4. Other Conditions

4.1 The "Save & Multiply", incremental ADB and number of fulfilled requirements of one or more of the participating products/services shall determine the total accumulated Bonus Interest enjoyable by the Eligible Customers; i.e. as per the following illustrations:

DATE	DATE PARTICULARS BONUS INTEREST						
	Scenario 1 - Deposit Growth						
Customer A is a new customer who opened the Participating Account(s) as at 1 November 2024. Customer A only met the enrolment criteria and requirements for "Deposit Growth". Customer A did not meet Privilege service requirement. Thus, Customer A is only entitled for Bonus Interest under the category of Deposit Growth only.							
		• Customer has Deposit Growth	only				
		QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS				
1 November	<ul> <li>Customer A deposits RM10,000 into the</li> </ul>	Deposit Growth	YES				
2024	Participating Account(s)	Credit Card Spend	NO				
		Fixed Savings	NO				
		Debit Card Spend	NO				
		New eFD/eIFD-i/eGIA-i	NO				
		REWARD	MET REQUIREMENTS				
		New Account & Service Tag	NO				
20 November	<ul> <li>Customer A deposits RM5,000 into the</li> </ul>	Senior Citizen Age 50 / >	NO				
	• Customer A deposits	<pre>ticipating Account(s).</pre>					
30 November 2024	RM2,000 into the Participating Account(s)	= RM11,900 x 0.45%p.a x 30 ÷ = <u>RM4.39</u>	366				
Scenario 2 - Depos	it Growth + New Account Open	ing with On-Boarding of Privilege	Service				
Customer B met 1 Spend". Customer B met Pr	Customer B is a new customer who opened a Premier 1 Account (PM1) as at 10 November 2024. Customer B met the enrolment criteria and requirements for "Deposit Growth" and "Credit Card Spend". Customer B met Privilege service requirement. Thus, Customer B is entitled for Bonus Interest for New Account Opening with On-Boarding of Privilege Service during the account opening month.						
10 November 2024	Koarding of Urivillago Sorvico						
	• Customer B spend RM4,000 on retail purchases	QUALIFYING PRODUCTS / SERVICES Deposit Growth	MET REQUIREMENTS YES				
15 November	at the shopping mall using	Credit Card Spend	YES				
2024	any Maybank / Maybank	Fixed Savings	NO				
	Islamic Visa Card,	Debit Card Spend	NO				
	MasterCard and American	New eFD/eIFD-i/eGIA-i	NO				
	Express Credit & Charge	New er Dielf D-1/egiA-1	NU				



	Card (excluding Corporate		· · ·		
	Card)	REWARD	MET REQUIREMENTS		
		New Account & Service Tag	YES		
		Senior Citizen Age 50 / >	NO		
20 November 2024	• Customer B deposits RM150,000 into PM1.	<ul> <li>Average daily balance (ADB) for November 2024 = [(10days x RM50,000) + (10days x RM200,000) + (1day x RM150,000) ÷ 21 days] = RM126,190.48</li> <li>Baseline = RM0</li> <li>Incremental ADB = RM126,190.48- RM0 = RM126,190.48</li> <li>Bonus Interest for November 2024 = RM126,190.48 x 1.15% p.a x 21 ÷ 366 = <u>RM83.27</u></li> </ul>			
30 November 2024	<ul> <li>Customer B withdraws RM10,000 from PM1.</li> <li>Customer B withdraws RM20,000 from PM1.</li> <li>Customer B withdraws RM20,000 from PM1.</li> <li>Customer on-board for Privilege Service.</li> </ul>				
Scenario 3 - Depos	it Growth + 1 Qualifying Produc	cts/Services			
Customer C is an existing customer and has RM50,000 ADB and month end outstanding balance in the Participating Account(s) for the month of January 2025. Customer C met the enrolment criteria and requirements for "Deposit Growth" and "New eFixed Deposit". Thus, Customer C is entitled for Bonus Interest under the category of 1 Qualifying Products/Services  • Customer C deposits • Customer has Deposit Growth + 1 Qualifying					
1 January 2025	RM100,000 into Participating Account(s). • Customer C placed new	Products/Services QUALIFYING PRODUCTS /	MET		
22 January 2025	fixed deposit of	SERVICES	REQUIREMENTS		
	RM50,000.	Deposit Growth	YES		
	Current balance in	Credit Card Spend	NO		
	Participating Account(s) is RM150,000.	Fixed Savings	NO		
	Customer C withdraws	Debit Card Spend	NO		
	RM30,000 from	New eFD/eIFD-i/eGIA-i	YES		
	Participating Account(s). • Customer C withdraws	REWARD	MET REQUIREMENTS		
25 January 2025	RM10,000 from Participating Account(s).	New Account & Service Tag	NO		
	• Customer C withdraws	Senior Citizen Age 50 / >	NO		
28 January 2025	<ul> <li>RM10,000 from Participating Account(s).</li> <li>Customer C deposits RM50,000 into Participating Account(s).</li> </ul>	<ul> <li>Senior Citizen Age 50 7 &gt; NO</li> <li>Average daily balance (ADB) for January 2024         <ul> <li>= [(21 days x RM100,000) + (3 days x RM150,000) + (3 days x RM150,000) + (3 days x RM150,000) + 30 days]</li> <li>= RM110,000</li> <li>Baseline = RM50,000</li> <li>Incremental ADB = RM110,000 - RM50,000 = RM60,000</li> <li>Bonus Interest for November 2024</li></ul></li></ul>			
		= <u>RM31.97</u>			



## Scenario 4 - Deposit Growth + 2 Qualifying Products/Services

Customer D is an existing customer who opened the Participating Account(s) as at 3 January 2025. Customer D has RM10,000 ADB and month end outstanding balance in the Participating Account(s) for the month of January 2025. Customer D met the enrolment criteria and requirements for "Deposit Growth", "Fixed Savings" and "Debit Card Spend". Customer D is entitled for Bonus Interest under the category of 2 or more Qualifying Products/Services

Customer D deposits     RM50,000 into		Customer has Deposit Growth + 2 Qualifying     Products/Services			
	<ul><li>Participating Account(s).</li><li>Customer D spend RM500</li></ul>	QUALIFYING PRODUCTS / MET SERVICES REQUIREMENTS			
10 January 2025	<ul> <li>Customer D spend RM500 on retail purchases at the shopping mall using his Maybank VISA Debit Card.</li> <li>The current balance in Participating Account(s). is still RM49,500.</li> </ul>	Deposit Growth YES			
		Credit Card Spend NO			
		Fixed Savings YES			
		Debit Card Spend YES			
		New eFD/eIFD-i/eGIA-i NO			
	• Customer D deposits RM100,000 into Participating Account(s).	REWARD MET REQUIREMENTS			
20 January 2025		New Account & Service Tag NO			
-		Senior Citizen Age 50 / > NO			
21 January 2025 31 January 2025	<ul> <li>RM50,000 from Participating Account(s).</li> <li>The current balance in PM1 is RM99,500.</li> <li>Customer D still maintains RM99,500 in the Participating Account(s).</li> </ul>	<ul> <li>Average daily balance (ADB) for January 2024 <ul> <li>[(9 days x RM50,000) + (10 days x RM49,500) + (11 days x RM99,500) ÷ 31 days]</li> <li>RM70,612.90</li> </ul> </li> <li>Baseline = RM10,000 <ul> <li>Incremental ADB = RM70,612.90 - RM10,000 = RM60,612.90</li> </ul> </li> <li>Bonus Interest for January 2024 <ul> <li>RM60,612.90 x 0.85% p.a x 31 ÷ 366</li> <li><u>RM43.64</u></li> </ul> </li> </ul>			
Scenario 5 - Senio	r Citizen Age 50 Or Above	1			
Customer E is an existing customer and has RM50,000 ADB and month end outstanding balance in the Participating Account(s) for the month of November 2024. Customer E placed a new <b>eFD/eIFD-i/eGIA-</b> i RM10,000 via Maybank2u on 11 January 2025. On 21 January 2025, customer reached age 50 and is entitled for Senior Citizen Age 50 and above.					
	• Customer E deposits RM150,000 into the Participating Account(s).	• Customer has Deposit Growth + is a Senior Citizen Age 50			
1 January 2025		QUALIFYING PRODUCTS / MET SERVICES REQUIREMENTS			
		Deposit Growth YES			

Credit Card Spend

NO



			Fixed Savings	NO		
11 January 2025	• Customer E made a new eFD/eIFD-i/eGIA-i placement worth RM10,000 via Maybank2u.		Debit Card Spend	NO		
			New eFD/eIFD-i/eGIA-i	YES		
			REWARD	MET REQUIREMENTS		
			New Account & Service Tag	NO		
			Senior Citizen Age 50 / >	YES		
21 January 2025	<ul> <li>Customer E reached the age of 50.</li> <li>Customer E deposit RM50,000 into the Participating Account(s).</li> </ul>	: : •	<ul> <li>Average daily balance (ADB) for January 2025</li> <li>= [(20 days x RM150,000) + (10 days x RM200,000) + (1 day x RM150,000) ÷ 31 days]</li> <li>= RM166,129.03</li> <li>Baseline = RM50,000</li> <li>Incremental ADB = RM166,129.03 - RM50,000</li> </ul>			
31 January 2025	<ul> <li>Customer E withdraws RM20,000 from the Participating Account(s).</li> <li>Customer E withdraws RM20,000 from the Participating Account(s).</li> <li>Customer E withdraws RM10,000 from the Participating Account(s).</li> </ul>	•	= RM116,129 Bonus Interest for January 202 1.15% p.a x 31 ÷ 365 = <u>RM113.42</u>	.03		
Scenario 6 - YEAR END Bonus Interest						
Customer F is an existing customer and holds RM50,000 month end outstanding balance in the Participating Account(s) as at 30 November 2024. Customer F top up another RM30,000 into his Participating Account on 11 December 2024 and maintains the balance until end of December 2024.						
11 December 2024	• Customer F deposits RM30,000 into the Participating Account(s).	•	Customer has Deposit Growth			
			QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS		
			Deposit Growth	YES		
			Credit Card Spend	NO		
	• Customer maintains month end balance of RM80,000 as at 31		Fixed Savings	NO		
			Debit Card Spend	NO		
31 December 2024			New eFD/eIFD-i/eGIA-i	NO		
			REWARD	MET		

REWARD	MET REQUIREMENTS	
New Account & Service Tag	NO	
Senior Citizen Age 50 / >	NO	

- Average daily balance (ADB) for December 2024 = [(10 days x RM50,000) + (21 days x
  - RM80,000)) ÷ 31 days]
  - = RM70,322.58
- Baseline = RM50,000
- Incremental ADB = RM70,322.58 RM50,000 = RM20,322.58
- Bonus Interest for December 2025 = RM20,322.58
  - x 0.85% p.a x 31 ÷ 366
  - = <u>RM14.63</u>

December 2024



- 4.2 Treatment of Eligible Customers with Multiple Accounts of Same Product:
  - a) Bonus Interest will be paid to the Account with the highest monthly Incremental ADB.
  - b) If there is a tie in the monthly Incremental ADB amount amongst 2 or more accounts held by a single Eligible Customer, Bonus Interest will be rewarded to the latest Account opened.
- 4.3 After the Campaign Period, no Bonus Interest shall be awarded to the Account and prevailing interest rates shall apply.
- 4.4 Eligible Customers may be eligible for the Bonus Interest in one of the calendar months, but may not be eligible for Bonus Interest in the following month due to non-fulfilment of any of the eligibility criteria as specifically set out above.
- 5. General Terms and Conditions
  - 5.1 Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
  - 5.2 Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
  - 5.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
  - 5.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Group Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank Group Privacy Statement") and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank Group Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Campaign.

\*Note: "PDPA" refers to Personal Data Protection Act (2010).

5.5 Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income,



profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank.

- 5.6 Maybank shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.
- 5.7 Maybank may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank via the feedback form at Maybank2u website <a href="http://www.maybank2u.com.my">www.maybank2u.com.my</a>.