

Save & Multiply Campaign Phase 2 for Private Banking Account-i (PBA)-i ("Campaign")

Terms & Conditions

1. This Campaign is organised by Maybank Islamic Berhad (200701029411) ("Maybank Islamic"). By participating in this Campaign, the Eligible Customers (as defined in Clause 2.1 herein) hereby expressly agree to be bound by these terms & conditions and any decisions made by Maybank Islamic in respect of the Campaign shall be final, conclusive and binding. This Campaign commences from 1st November 2024 to 30th April 2025, both days inclusive ("Campaign Period").

2. <u>Eligibility</u>

- 2.1 Account holder(s):
 - a) who hold new or existing ***Private Banking Account-i (PBA-i)**("Account") (which may consist of individuals or joint account holders);
 - b) whose Account(s) have not been suspended or terminated by Maybank Islamic. Dormant accounts shall not be considered;
 - c) who has not breached any agreement with Maybank Islamic; and
 - d) who is not an employee of Maybank and Maybank Islamic

shall be eligible to participate in the Campaign (hereinafter referred to as "Eligible Customers").

*Maybank Islamic is a member of PIDM. Protection by PIDM is subject to insurability criteria. Please refer to the list of insured deposits at www.maybank2u.com.my for further details.

3. Campaign Mechanics and Conditions

- 3.1 The Campaign Enrolment Criteria that are compulsory to be fulfilled are as follows:
 - a) The Eligible Customers must have an existing or new Account (refer to Clause 3.2 below for requirements of new Account);
 - b) The Incremental Average Daily Balance (ADB) of the Account must be a minimum of RM20,000 up to a maximum of RM1,000,000 for each respective month in the Private Banking Account-i; and
 - c) The Account must have a minimum Balance Outstanding of RM20,000 for each respective month end.

3.2 Campaign Rewards (as explained in Clause 3.3 below)

a) Eligible Customers who have fulfilled the Campaign Enrolment Criteria, the requirements for Save & Multiply and the respective requirements of one, or more, of the Qualifying Product and/or Services [meaning the "Optional Product" and/or "Optional Service" as set out in Clause 3.2 (a) below] shall be entitled to the Campaign Rewards:

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS	REMARKS
1	SAVE & MULTIPLY	 Minimum Incremental ADB of RM20,000 up to a maximum of RM1,000,000 for each respective month. Minimum balance outstanding of RM20,000 for each respective month end. Refer to Clause 3.4. 	Compulsory criteria

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2	CREDIT CARD SPEND	 Cumulative Credit Card Spend of RM10,000 and above for the month. Refer to Clause 3.5. 	Optional Product
3	FIXED SAVINGS [Only 2 withdrawals ("Withdrawals") allowed per month]	 Must have a minimum RM250,000 Balance Outstanding for the respective month. Customers are only allowed a maximum of 2 'Withdrawals' per month for the Private Banking Account-i. Refer to Clause 3.6. 	Optional Service
4	DEBIT CARD SPEND	 Cumulative Debit Card Spend of RM1,000 and above for the month. Refer to Clause 3.7. 	Optional Product
5	elSLAMIC FIXED DEPOSIT-i/ eGENERAL INVESTMENT ACCOUNT-i (elFD-i/eGIA-i) PLACEMENT	 New (eIFD-i/eGIA-i) placement of RM10,000 and above for the month. Refer to Clause 3.8. 	Optional Product

b) Eligible Customers who have fulfilled the Senior Citizen Age 50 and Above (as defined below) and its requirements shall be entitled to the Campaign Reward.

NO	QUALIFYING PRODUCTS/SERVICES	REQUIREMENTS
1	SENIOR CITIZEN AGE 50 and ABOVE	 Customers who are aged 50 and above. Customers who have an existing or new Private Banking Account-i. Must have minimum Incremental ADB of RM20,000 for the month. Must have a minimum balance outstanding of RM20,000 each respective month end.

c) Eligible Customers who have fulfilled the YEAR END Bonus Profit criteria as defined shall be entitled to YEAR END Bonus Profit.

NO	YEAR END BONUS PROFIT PERIOD	REQUIREMENTS
1	1 December 2024 - 31 December 2024	 Customers who have an existing or new Participating Account(s) Must have minimum Incremental ADB of RM20,000 as at 31st Dec 2024 [Baseline: 30th Nov 2024] Must have a minimum balance outstanding of RM10,000 as at 31st Dec 2024.



d) Definition of "Baseline" shall be termed as below:

	NO	ACCOUNT TYPE	BASELINE (RM)
ſ	1	New Account	Baseline shall be RM0
	2	Existing Account	Baseline shall be ADB for the month of October 2024

- e) Incremental ADB in the Participating Account(s) refers to the difference in the ADB during the Campaign Period as compared to the ADB in the Account with the exclusion of Clause 3.2 (c).
- ADB is calculated based on calendar month. It is calculated based on the total sum of end day balance and divided by number of days in the month. Definition of ADB shall be termed as below:

NO	CUSTOMER TYPE	DETAILS
1	New Customer	For Account opened during the Campaign Period, the ADB for the respective month in which the Account was opened is determined by computing the sum of every day-end balance from the day account opened to the last day of calendar month divided by the same total number of days
2	Existing Customer	For Account opened before the Campaign Period, the ADB in the Account for the respective month is determined by computing the sum of every day-end balance in the Account in that month divided by the number of days in that month

3.3 Bonus Profit

a) For the purpose of this Campaign, the Bonus Profit is only awarded for Eligible Customers who have specifically met the Campaign Enrolment Criteria, the requirements for Save & Multiply and the respective requirements of one, or more, of the participating products/services [meaning the "Optional Product" and/or "Optional Service" as set out in Clause 3.2 (a - c) above] in the manner as illustrated below.

Bonus	Profit	for	Clause	3.2	(a)
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		Bonus Profit ² (%)	o.a	
ADB Growth Range (RM)	Save Multiply Criteria	Save Multiply Criteria + 1 Qualifying Products/Sevices	Save Multiply Criteria + 2 Qualifying Products/Sevices	Total Rate* (Board Rate ¹ + Bonus Rate)
RM20,000 to RM50,000	0.65%	0.85%	1.05%	Up to 2.80%
> RM50,000 to RM100,000	0.65%	0.85%	1.05%	Up to 2.80%
> RM100,000 to RM250,000	0.75%	0.95%	1.15%	Up to 2.90%
> RM250,000 to RM500,000	0.75%	0.95%	1.15%	Up to 2.90%
> RM500,000 to RM1.0 mil	0.85%	1.05%	1.25%	Up to 3.00%

*Total Rate is an Indicative Rate based on PBA-i Board Rate of 1.75% (for balance Band above RM 500,000) and Bonus Rate.

ADB Growth Range	Special Offering	s Bonus Profit ² (%) p.a	Total Rate
(RM)	Senior Citizen Age 50 and Above	Year END Bonus Profit (%) p.a.	(Board Rate ¹ + Bonus Rate)
RM20,000 to RM50,000	1.05%	1.05%	Up to 2.80%
> RM50,000 to RM100,000	1.05%	1.05%	Up to 2.80%
> RM100,000 to RM250,000	1.15%	1.15%	Up to 2.90%
> RM250,000 to RM500,000	1.15%	1.15%	Up to 2.90%
> RM500,000 to RM1.0 mil	1.25%	1.25%	Up to 3.00%

Bonus Profit for Clause 3.2 (b-d)

*Total Rate is an Indicative Rate based on PBA-i Board Rate of 1.75% (for balance Band above RM 500,000) and Bonus Rate.

Notes

¹Board Rate is calculated based on the Account's Balance Outstanding and 'Split Tier'. 'Split Tier' is a profit calculation method that separates the account balance according to the respective rate tier. Board Rate is based on respective Participating Account.

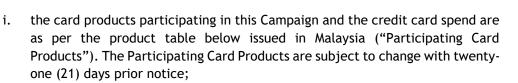
²The Bonus Profit is calculated based on the Incremental ADB and the number of qualifying products/services (as per Clause 3.2(a)) OR Incremental ADB (as per Clause 3.2(b-c)). Save & Multiply is a compulsory criterion.

b) Bonus Profit Calculation Formula shall be termed as below:

Incremental ADB x Bonus Profit Rate x No. of Participating Days / ^No of Days in a Year

^Leap year = 366 days, Non-leap year = 365 days

- c) Bonus Profit will be credited to the Account within 60 business days of the following month or on such other date (within 90 business days) as determined by Maybank Islamic. In the event that the Account is closed before the Bonus Profit is credited, no Bonus Profit shall be paid to the Eligible Customer.
- d) Bonus profit are paid on a first-come, first-served basis, subject to campaign limit availability.
- 3.4 Save & Multiply (Compulsory criteria)
 - a) To be eligible for "Save & Multiply", the Eligible Customer must meet the following requirements in their Private Banking Account-i:
 - i. minimum Incremental ADB of RM20,000 up to a maximum of RM1,000,000 for the respective month; and
 - ii. minimum Balance Outstanding of RM20,000 for the respective month end.
- 3.5 Credit Card Spend (Optional Product)
 - a) To be eligible for the "Credit Card Spend", the Eligible Customer must meet the following requirements:



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PARTICIPATING CARD PRODUCTS	CREDIT CARD SPEND (RM)
All Maybank Islamic Visa Card, MasterCard and American Express Credit & Charge Card (excluding Corporate Card)	 Cumulative credit cards spend of RM 10,000 and above on retail transactions per calendar month. Applicable only to retail transaction with posting date within the calendar month using the credit card where the account holder is the principal holder.

- ii. must be paired with "Save & Multiply", Compulsory criteria;
- the Eligible Customers must have a valid and active Participating Card Products and continue to be enrolled in the Campaign at the month end for the Bonus Profit computation. Cancelled Maybank Islamic Participating Card Products before the Bonus Profit computation shall not be considered;
- iv. for the purposes of this Campaign, "retail transactions" means the purchase of any good or services (local and overseas) using the Participating Card Products and may, at Maybank Islamic's discretion, include any Maybank Islamic Credit Card transactions as may be determined by Maybank Islamic except for transactions that include but are not limited to:
 - Balance Transfer
 - Auto Debit and Recurring Payments
 - Payment of utilities, direct marketing, insurance premium, government related payment or payments via Maybank2u.com
 - Cash Advance / Cash Withdrawal, quasi cash, casino transactions, payment to charity(ies), Goods & Services Tax and any other form of service / miscellaneous fees
 - Cash Treats and EzyCash-i
- v. the equivalent amount in MYR will be used if the spending is in a foreign currency. Maybank Islamic has the discretion to apply the relevant exchange rates to derive the MYR equivalent;
- vi. for retail transactions made under any of Maybank Islamic's instalment payment plans Ezypay-i and Ezypay Plus-i (as determined by Maybank Islamic), only the monthly instalment amount will be considered when determining the minimum spend amount and not the full transaction amount charged under the plan;
- vii. transactions using any other non-participating Maybank Islamic Credit Card will not be considered for this Campaign; and
- viii. Maybank Islamic will use the date which the transaction is posted to the Eligible Customer's card account to calculate the minimum spend amount. Maybank Islamic reserves the right to reject or exclude any transaction.
- 3.6 Fixed Savings (Optional Service)
 - a) to be eligible for the "Fixed Savings", the Eligible Customer must meet the following requirements:



- i. must meet "Save & Multiply", Compulsory criteria on minimum of RM20,000 incremental
- ii. must have a minimum Balance Outstanding of RM250,000 for each respective month end.
- iii. a maximum of 2 Withdrawals from the Private Banking Account-i are allowed for each respective month.
- iv. for this Campaign, Withdrawals refers to cash Withdrawals via ATM, Cash Withdrawal via the Branches and Outward Telegraphic Transfers to other banks.
- 3.7 Debit Card Spend (Optional Product)
 - a) to be eligible for the "Debit Card Spend", the Eligible Customer must meet the following requirements:
 - i. eligible card members must have Maybank Islamic VISA / Mastercard Debit Card;
 - ii. eligible card members must have cumulative debit card spend of RM500 and above for the respective calendar month;
 - iii. must be paired with "Save & Multiply", Compulsory criteria;
 - iv. eligible Debit transactions shall include domestic, overseas, online and/or instore retail spending charged to debit card during the campaign period; and
 - v. eligible card member's primary account name for the debit card spend must be the same as the participating Private Banking Account-i (PBA-i).
- 3.8 eIFD-i/eGIA-i Placement (Optional Product)
 - a) to be eligible for the "eIFD-i/eGIA-i", the Eligible Customer must meet the following requirements:
 - i. must be new eIFD-i/eGIA-i Placement of RM10,000 and above for the respective month;
 - applicable for all eIFD-i/eGIA-i Placement tenures (Minimum tenure is 1 month);
 - iii. must be paired with "Save & Multiply", Compulsory criteria; and
 - iv. not eligible if the eIFD-i/eGIA-i Placement is uplifted before the payment of the Bonus Profit.
 - b) eIFD-i/eGIA-i Placement Features:
 - i. eIFD-i or eGIA-i Placement is an online Fixed Deposit placement through the Maybank2u website or MAE application.
 - ii. service availability is 6:00 a.m. till 10:00 p.m., 7 days a week; and
 - iii. premature withdrawal terms are as follows: -
 - Immediate Premature (Without Prior Written Notice):
 - No profit shall be paid. The Customer shall waive his right to the Bank on the entire contracted profit.
 - Premature (With 31 days' Prior Written Notice)
 - The Bank shall pay 50% of profit computed based on actual number of placement days. The Customer shall waive his right to the Bank on the remaining contracted profit when a 31 days' prior written notice (inclusive of the day of notice) is given by the Customer to the Bank. Customer is not allowed to uplift the placement until the due date of the notice.

*elFD-i is protected by PIDM up to RM250,000 for each depositor.



• The above conditions does not apply for 1 month eGIA-i placement. Customers may withdraw the Fund at any time and will receive the accrued profit (if any) based on the number of days of the investment.

4. Other Conditions

4.1 The "Save & Multiply", incremental ADB and number of fulfilled requirements of one or more of the participating products/services shall determine the total accumulated Bonus Profit enjoyed by the Eligible Customers; i.e. as per the following illustrations:

DATE	PARTICULARS	BONUS PROI	FIT
Scenario 1 - Fund (Growth		
2024. Customer A	only met the enrolment criteri service requirement. Thus, C	ew Private Banking Account-i (PB a and requirements for "Fund Gro Customer A is only entitled for B	owth". Customer A did
		• Customer has Fund Growth on	ıly
1 November 2024	• Customer A invests	QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS
	RM100,000 into PBA-i.	Fund Growth	YES
		Credit Card Spend	NO
		Fixed Savings	NO
		Debit Card Spend	NO
		New eIFD-i/eGIA-i	NO
20 November 2024	• Customer A invests RM50,000 into PBA-i.	REWARD	MET REQUIREMENTS
		Senior Citizen Age 50 / >	NO
30 November 2024	• Customer A invests RM20,000 into PBA-i.	 Average daily balance (ADB) for November 2024 = [((19days x RM100,000) + (10days x RM150,000) + (10days x RM150,000) + (10days x RM150,000)) ÷ 30 days] = RM119,000 Baseline = RM0 Incremental ADB = RM119,000 - RM0	
Scenario 2 - Fund (Growth + 1 Qualifying Products	/Services	
Banking Account-i requirements for "	(PBA-i) for the month of Octo	,000 ADB and month end outstand ober 2024. Customer C met the e i/eGIA-i". Thus, Customer C is er ices	enrolment criteria and
1 November 2024	• Customer C invests RM500,000 into PBA-i.	Customer has Fund Growth + ' Products/Services QUALIFYING PRODUCTS / SERVICES	1 Qualifying MET REQUIREMENTS



	Γ		
	Customer placed a new	Fund Growth YES	
22 Mayarahara	eFD-i/eGIA-i of RM50,000	Credit Card Spend NO	
22 November 2024	• Current balance in PBA-i	Fixed Savings NO	
2021	is RM550,000.	Debit Card Spend NO	
		New eIFD-i/eGIA-i YES	
	• Customer C withdraws RM100,000 from PBA-i.	REWARD MET REQUIREMENTS	
25 November	Customer C withdraws	Senior Citizen Age 50 / > NO	
2024		 Average daily balance (ADB) for November 2024 = [(21 days x RM500,000) + (3 days x RM550,000) + (3 days x RM400,000) + (3 days x RM700,000) 	
28 November 2024	• Customer C invests RM300,000 into PBA-i.	 ÷ 30 days] = RM515,000 • Baseline = RM50,000 • Incremental ADB = RM515,000 - RM50,000 = RM465,000 • Bonus Profit for November 2024 = RM465,000 x 0.95%p.a x 30 ÷ 366 = <u>RM362.09</u> 	
Scenario 3 - Fund	Growth + 2 or more Qualifying	Products/Services	
the category of 2	or more Qualifying Products/Se • Customer D invests	 Customer has Fund Growth + 2 Qualifying Products/Services 	
	RM500,000 into PBA-i.	QUALIFYING PRODUCTS / MET SERVICES REQUIREMENTS	
	Customer D spend RM500 on retail purchases	Fund Growth YES	
	at the shopping mall using	Credit Card Spend NO	
10 January 2025	his Maybank Islamic VISA	Fixed Savings YES	
	Debit Card.	Debit Card Spend YES	
	• The current balance in PBA-i is RM499,500.	New elFD-i/eGIA-i NO	
	T DA-1 13 100177, 300.	REWARD MET REQUIREMENTS	
	• Customer D invests	Senior Citizen Age 50 / > NO	
20 January 2025	RM1,000,000 into PBA-i.	 Average daily balance (ADB) for January 2025 = [(9 days x RM500,000) + (10 days x RM499,500) + (1 day x RM1,499,500) + (11 days x 	
21 January 2025	 Customer D withdraws RM150,000 from PBA-i. The current balance in PBA-i is RM1,349,500. 	RM1,349,500) ÷ 31 days] = RM833,516.13 • Baseline = RM10,000 • Incremental ADB = RM833,516.13 - RM10,000	
	• Customer D still maintains	= RM823,516.13 • Bonus Profit for December 2024 = RM823,516.13 x 1.25% p.a x 31 ÷ 366	



Scenario 4 - Fund Growth + Senior Citizen Age 50 And Above

Customer E is an existing customer and has RM50,000 ADB and month end outstanding balance in Private Banking Account-i (PBA-i) for the month of October 2024. Customer E placed a new eFD-i/eGIA-i RM10,000 via Maybank2u on 11 December 2024. On 21st January 2025, customer reached age 50 and is entitled for Senior Citizen Age 50 and above. Thus, Customer E is entitled for Bonus Profit under the category of Senior Citizen Age 50 And Above

1 January 2025	• Customer E invests RM250,000 into PBA-i.	Customer has Fund Growth + i 50 QUALIFYING PRODUCTS / SERVICES	s a Senior Citizen Age MET REQUIREMENTS	
		Fund Growth	YES	
		Credit Card Spend	NO	
Customer E made a new eED-i/eGIA-i placement		Fixed Savings	NO	
	 Customer E made a new eFD-i/eGIA-i placement 	Debit Card Spend	NO	
		New eIFD-i/eGIA-i	YES	
11 January 2025	worth RM10,000 via Maybank2u.	REWARD	MET REQUIREMENTS	
		Senior Citizen Age 50 / >	YES	
21 January 2025	 Customer E reached the age of 50. Customer E invests RM250,000 into PBA-i. 	 Average daily balance (ADB) for = [(20 days x RM250,000) + (10 RM500,000) + (1 day x RM45 = RM337,096.77 Baseline = RM50,000 Incremental ADB = RM337,096 = RM287,096 	0 days x 50,000) ÷ 31 days] .77 - RM50,000	
31 January 2025	 Customer E withdraws RM20,000 from PBA-i. Customer E withdraws RM20,000 from PBA-i. Customer E withdraws RM10,000 from PBA-i. 	• Bonus Profit for December 202 = RM287,096.77 x 1.15% p.a x = <u>RM279.64</u>		

Scenario 5 - YEAR END Bonus Profit

Customer F is an existing customer and holds RM50,000 month end outstanding balance Private Banking Account-i (PBA-i) as at 30 November 2024. Customer F top up another RM30,000 into his PBA-i on 11 December 2024 and maintains the balance until end of December 2024.

		Customer has Deposit Growth	
11 December 2024	 Customer F deposits RM30,000 into PBA-i 	QUALIFYING PRODUCTS / SERVICES	MET REQUIREMENTS
		Deposit Growth	YES
		Credit Card Spend	NO
		Fixed Savings	NO
		Debit Card Spend	NO
	Customer maintains	New eIFD-i/eGIA-i	NO
31 December 2024	month end balance of RM80,000 as at 31 December 2024		



New A		
Senio		
 Average daily balance (ADB) for December 2024 = [(10 days x RM50,000) + (21 days x RM80,000)) ÷ 31 days] = RM70,322.58 Baseline = RM50,000 Incremental ADB = RM70,322.58 - RM50,000 = RM20,322.58 Bonus Profit for December 2024 = RM20,322.58 x 0.85% p.a x 31 ÷ 366 = <u>RM14.63</u> 		

- 4.2 Treatment of Eligible Customers with Multiple Accounts of Same Product:
 - a) Each customer is only entitled to enjoy one (1) Bonus profit for same product. Bonus Profit will be paid to the Account with the highest monthly Incremental ADB.
 - b) If there is a tie in the monthly Incremental ADB amount amongst 2 or more accounts held by a single Eligible Customer, Bonus Profit will be rewarded to the latest Account opened.
- 4.3 Eligible Customer with Islamic *Private Banking Account-i (PBA-i) and Conventional Private Banking Account (PBA):
 - a) For both accounts to qualify for criteria "Save & Multiply", both accounts need to have the respective Incremental ADB Growth.
 - b) For both accounts to qualify for product "Credit Card Spend", both accounts must have credit card spend of RM10,000 each (Total of RM20,000).
 - c) In the scenario if the qualifying product "Credit Card Spend" met the requirements for only one (1) account (PBA/PBA-i), the account with the highest Incremental ADB will be qualified. The account with the lower Incremental ADB would not be qualified for "Credit Card Spend".
 - d) For both accounts to qualify for "Fixed Savings", both accounts must have met the minimum balance outstanding of RM250,000 and only a maximum of 2 Withdrawals per month for the respective accounts.
 - e) For both accounts to qualify for service "New Account Opening With On-Boarding of Premier Service", both must be new accounts and tag with service tag 'Premier' respectively.
 - f) For both accounts to qualify for "Debit Card Spend", both accounts must have met the minimum cumulative debit card spend of RM1,000 for the respective accounts.
 - g) For both accounts to qualify for "eFixed Deposit Placement", both accounts must have met the respective qualified product (eFixed Deposit /eIFD-i /eGIA-i) and minimum RM10,000 placements each (Total of RM20,000). *Private Banking Account-i is not protected by PIDM
 - 4.4 For conversion from Premier Mudharabah Account-i to Private Banking Account-i, the baseline is the existing baseline.
 - 4.5 After the Campaign Period, no Bonus Profit shall be awarded to the Account and prevailing profit rates shall apply.

4.6 Eligible Customers may be eligible for the Bonus Profit in one of the calendar months, but may not be eligible for Bonus Profit in the following month due to non-fulfilment of any of the eligibility criteria.

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- 5 General Terms and Conditions
 - 5.1 Maybank Islamic shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank Islamic.
 - 5.2 Maybank Islamic reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank Islamic. It shall be the responsibility of the Eligible Customers to be informed of or otherwise seek out any such notice validly posted.
 - 5.3 By participating in this Campaign, Eligible Customers agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank Islamic should any of the Terms & Conditions be not fully understood.
 - 5.4 By participating in this Campaign, Eligible Customers agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank Islamic in accordance with the Maybank Group Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank Group Privacy Statement") and the PDPA Form for Individual Customers.

In addition and without prejudice to the terms in the Maybank Group Privacy Statement and the PDPA Form for Individual Customers, Eligible Customers agree and consent to his/her personal data or information being collected, processed and used by Maybank Islamic for:

- a) the purposes of the Campaign; and
- b) marketing and promotional activities conducted by Maybank Islamic, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Customers agree to co-operate and participate in all advertising and publicity activities of Maybank Islamic in relation to the Campaign.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

- 5.5 Maybank Islamic and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank Islamic for the purposes of this Campaign) shall not be liable to Eligible Customers in this Campaign for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign unless caused by any gross negligence or omission by Maybank Islamic.
- 5.6 Maybank Islamic shall not be liable for any default of its obligation under this Campaign due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank Islamic.



- 5.7 Maybank Islamic may disqualify/reject any Eligible Customer who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Campaign and/or its process or the operations of this Campaign which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Campaign.
- 5.8 These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Campaign, please contact Maybank Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Customers may choose to e-mail Maybank Islamic via the feedback form at Maybank2u website www.maybank2u.com.my.